

QUICK CONTACTS

EMERGENCY SERVICES

Police, Fire, Medical Emergencies

DIAL 911

TEMPE ST. LUKE'S HOSPITAL

Emergency Department

480-784-5533 • tempestlukeshospital.com

CARE 7

On site post crisis and trauma response, emotional support services and social services referrals

480-350-8004
tempe.gov/city-hall/human-services/care-7

ST. VINCENT DePAUL

Essential support including food, housing, clothing and medical clinics

480-644-0887 • StVincentDePaul.net

TCAA (Tempe Community Action Agency)

Empowering people to combat poverty:
Utility, housing, food and job help

480-350-5880 • TempeAction.org

Visit our booth at Tempe community health fairs

655 E. Southern Ave., Tempe, AZ 85282
480-350-5211 - Call for dates and times
Tempe.gov/Pyle



Since starting as a pilot program in 2013, Patient Advocate Services has evolved into a proven and sustainable program that is a forerunner in the valley for community paramedicine.

PATIENT ADVOCATE SERVICES

Professionally staffed with Registered Nurses from Tempe St. Luke's Hospital and Paramedics from Tempe Fire Medical Rescue.

Phone Contacts

Office: 480-858-7241
Mobile: 480-250-5437

Hours of Operation

Monday through Friday
8:00 a.m. to 4:30 p.m.
No weekends or holidays

Website:

tempe.gov/city-hall/fire-department/medical-services/patient-advocate-services



 **Tempe St. Luke's Hospital**
A CAMPUS OF ST. LUKE'S MEDICAL CENTER

EMERGENCY

PATIENT ADVOCATE SERVICES



Helping Tempe residents achieve and maintain healthy *independence.*

 **Tempe St. Luke's Hospital**
A CAMPUS OF ST. LUKE'S MEDICAL CENTER

PATIENT ADVOCATE SERVICES

Helping Tempe
residents in need.



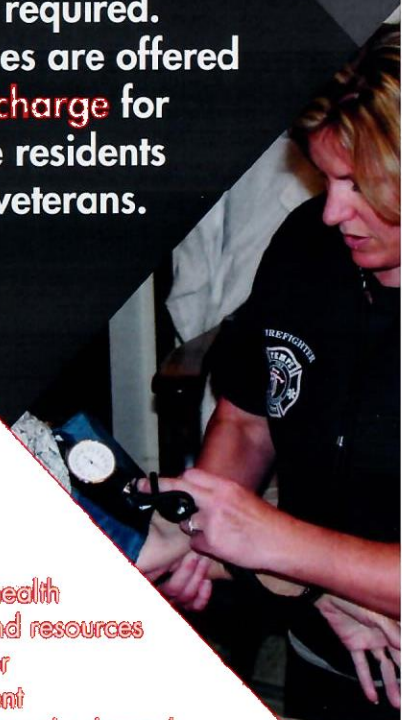
In today's medical and health care environment, everyone needs an advocate. Our patients are relieved to know that someone is "on their side."

The Patient Advocate Service (PAS) strives to address medical conditions and quality of life issues for members of our community before they become an emergency. PAS visits Tempe residents and veterans in their homes on a scheduled, as-needed basis.

During a PAS visit, the patient is interviewed and assessed by a Registered Nurse from Tempe St. Luke's Hospital and a Paramedic from Tempe Fire Medical Rescue to determine their needs. Based on each individual's circumstance, patients receive anything from a general health assessment, medication education (and any current medications are verified) and nutritional and safety issues are reviewed. If a patient has recently undergone surgical procedures or hospital admissions, PAS will review and discuss the post surgical/hospital goals with the patient.

PAS is involved and partners with many other community organizations to provide additional care when needed. During in-home visits, the PAS team is able to determine whether or not a patient might benefit from additional care or services and coordinates those efforts, such as arranging transportation for doctor visits, x-rays, labs and medical treatments. A plan is established with goals for follow up visits.

Medical insurance
is not required.
Our services are offered
at no charge for
Tempe residents
and veterans.



Services:

- Navigation of health care benefits and resources
- In-home visits for needs assessment
- Aftercare wellness checks and planning (following procedures, hospitalizations, surgeries, etc.)
- Coordination of resources to ensure healthy lifestyles
- Home health safety inspections
- Medical referral assistance
- Preventative care programs, assistance and education
- Identify and address medical concerns
- Medication assistance and education
- Blood pressure and other vital signs checks

If you or someone you love needs a helping hand with their health care needs, Tempe Patient Advocate Services is the one call to make.

480-858-7241