

## HELPING FAMILIES

"I had no idea where to start looking for a place for my aunt. I was stressed, frazzled and unsure where to turn. I called your service and you responded so quickly and sent us to a wonderful place within our budget. My aunt tells me she is in 'seventh heaven!'"

—Mike Hagan

"I knew the moment I walked into the facility that was recommended that it was the one. I felt the love and empathy – it 'felt like home.' Without this service, I would still be trying to take care of my Dad at home and there is no way I could provide the same quality of care he is getting now. I'm comfortable knowing he's safe and getting the care he deserves."

—Debra Rockey

"Thank you so much for your help! You make a difficult situation much easier."

—Monica McFarlane



### SENIOR PLACEMENT SERVICE

1510 E. Flower St., Phoenix, AZ 85014  
(602) 776-6800 placement@hov.org

[azphc.org](http://azphc.org)

A not-for-profit program of Hospice of the Valley,  
an equal opportunity employer.

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ARIZONA PALLIATIVE  
Home Care

## SENIOR PLACEMENT SERVICE



## MEETING NEEDS

When someone you care about needs additional support at home or a supervised care environment, the array of choices can be overwhelming.

Our Senior Placement Service helps families and healthcare professionals sort through the options for senior care—home healthcare companies, group homes, assisted living and skilled nursing facilities. For 40-plus years, our not-for-profit agency has cared for elderly people with chronic and serious illnesses. We help match individuals with the appropriate level of care in an environment that feels right to the patient and family.

The Senior Placement Service helps families find care for their loved ones at no cost to the family or to the companies or facilities that are recommended. The service acts as a neutral third-party to help meet the medical and social needs of all seniors. This service is made possible by donated funds.



## OUR SERVICES

To determine the appropriate level of care, we will gather information about your family member's background, needs, and preferences.

Next steps include:

- Identifying best options based on the most appropriate type of care, cost and location.
- Providing recommendations that meet your family member's unique needs.
- Following up, if requested. Once a selection is made, our staff is available to make sure everything is going smoothly.
- Being there. Our service continues to be a resource for as long as needed.

Contact our no-cost

**Senior Placement Service:**

**(602) 776-6800 or [placement@hov.org](mailto:placement@hov.org)**



## CARE OPTIONS

Group homes are licensed to care for 10 or fewer residents. Meals and custodial care are provided by on-site caregivers who sometimes own the homes or live there. Additional services vary.

Assisted living facilities care for 30 to 100 people or more in centers designed to help people live as independently as possible.

Skilled nursing facilities are staffed by nurses who provide 24-hour care and services such as wound care, medication management and physical therapy. Personal care is provided for activities such as bathing, dressing and eating. Nursing homes usually care for more than 100 residents.

Home healthcare agencies support people in their homes with services that include housekeeping, meals, personal and nursing care.