

CARE 7

City of Tempe Human Services Department

24-HOUR CRISIS RESPONSE TEAM

CARE 7 is dispatched to calls through Tempe's emergency 9-1-1 system to provide 24-hour, onscene, crisis intervention services.

VICTIM ADVOCACY SERVICES

CARE 7 victim advocates are available on a daily basis to support victims of crime in the Tempe community.

COUNSELING SERVICES

Tempe Human Services Counseling Program is a State licensed outpatient mental health facility. Our therapists treat individuals, couples, children, adolescents, and families.

HIGH SCHOOL INTERVENTION COUNSELING

The High School Intervention Program provides social-emotional support to students in the Tempe Union High School District. .

TRAUMA INFORMED CARE

CARE 7 offers trauma informed care training to first responders, school personnel, and other members of the community. Trauma informed care allows individuals to understand, recognize, and respond to the effects of trauma.

VETERAN SERVICES

CARE 7 provides service coordination and navigation for any veteran, regardless of discharge status or VA eligibility. Our trained staff is available to walk veterans through services that meet basic needs.

WHAT WE DO

CARE 7 provides immediate, high quality crisis intervention, emotional support, and referral to community members who have been faced with trauma.

On the crisis scene, CARE 7 is able to focus on the emotional and practical needs of the family and/or individual in crisis while police and fire personnel attend to law enforcement, medical emergency and fire suppression needs.

Additionally, CARE 7 provides social services programs available to all members of our community.



CONTACT US

Phone: (480) 350-8004 Fax: (480) 858-2176 Email: care7@tempe.gov Web: http://www.tempe.gov/cityhall/human-services/care-7



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VOLUNTEER & INTERNSHIP OPPORTUNITIES

CARE 7 is comprised of paid staff, community volunteers, and student interns. Volunteers and interns are an integral part of the CARE 7 team.

VOLUNTEERING

Volunteers assist CARE 7 in a variety of ways. Volunteers act as a second member of the Crisis Response Team when responding to 911 calls, assist with victim advocacy, participate in survey collection, assist with special events, and assist with administrative duties. Volunteer recruitment is competitive, and requires an application, interview, background check, and reference check. New volunteers are required to complete a 10-hour training at the Crisis Intervention Regional Training Academy in Phoenix, plus additional training with the CARE 7 team. A 90-day probationary period begins after training. No prior crisis intervention experience is necessay. Volunteers must be at least 21 years of age, have the ability to climb stairs and carry children, be comfortable spending extended periods of time on their feet, be comfortable with extreme weather conditions, and have the ability to take direction from staff members. Volunteers are required to commit to one year of service with CARE 7.

INTERNSHIPS

CARE 7 accepts Bachelor and Master-level interns from a variety of academic programs including social work, psychology, counseling, and criminal justice. Interns have the option to complete hours with the Crisis Response Team, Victim Advocacy, Case Management, or Counseling, and work with a variety of populations including homeless, victims of crime, mental health, older adults, and veterans. *Please note that the counseling program is only able to accept Master of Counseling students from Arizona State University, and is the only clinical placement available*. The Crisis Response Team is able to accommodate students needing to work non-traditional hours. Supervision is provided by a team of licensed social workers and counselors, and highly skilled staff members with many years of experience in the field. Intern recruitment is competitive, and requires submission of a resume and cover letter, an interview, background check, and reference check. Interns complete a 10-hour training at the Crisis Intervention Regional Training Academy in Phoenix, then additional training with the CARE 7 team, before beginning their assignment. Interns must be at least 21 years of age, have the ability to climb stairs and carry children, be comfortable spending extended periods of time on their feet, be comfortable with extreme weather conditions, have the ability to take direction from staff members, and be comfortable with extended hours as needed.

For more information on volunteer or internship opportunities, or to apply, please email <u>care7@tempe.gov</u> with the subject line, "VOLUNTEER/INTERN".